VALUE BRIDGE SINGLE MEMBER INVESTMENT SERVICES S.A.

ORDER RECEPTION AND TRANSMISSION POLICY

Last updated: 30th of June 2026

Important notice. This Policy explains how Value Bridge receives and transmits Client Orders for crypto-assets under its Article 60 MiCA model. It should be read together with the Crypto-Asset Services Terms of Use, Risk Disclosure, Fees, Costs and Charges Disclosure, and any order-specific information displayed to you before Order confirmation.

1. Introduction and Scope

1.1. Value Bridge Single Member Investment Services S.A. is a Greek investment services firm authorised and regulated by the Hellenic Capital Market Commission (HCMC) under the Markets in Financial Instruments framework and Law 4514/2018, which transposed Directive 2014/65/EU on markets in financial instruments into Greek law.

1.2. Value Bridge's HCMC license number is 6/927/31-8-2021. Value Bridge is registered in Greece under GEMI with register number 161690660000. Its registered office is at 43 Aiolou Street, 3rd floor, 10551 Athens, Greece.

1.3. Value Bridge has submitted a notification to HCMC under Article 60 of Regulation (EU) 2023/1114 on Markets in Crypto-assets (MiCA), Protocol No. 8101. The relevant crypto-asset service is the reception and transmission of orders for crypto-assets on behalf of clients.

1.4. Value Bridge does not operate a crypto-asset trading platform, does not provide custody of crypto-assets, does not operate clients' wallets, does not control clients' private keys, does not issue crypto-assets, does not provide crypto payment processing services, and does not provide merchant settlement services.

1.5. This Policy applies to the reception and transmission of Client Orders to purchase or sell crypto-assets through the Services.

1.6. This Policy does not describe the operation of a crypto-asset trading platform by Value Bridge. Value Bridge does not operate such a platform.

2. Role of Value Bridge

2.1. Value Bridge receives Client Orders and transmits them to a Third-Party Venue for execution, processing, settlement, or related technical support.

2.2. Value Bridge’s role is limited to receiving the Client Order, transmitting the Client Order and relevant order information to the Third-Party Venue, performing applicable compliance checks, and providing related client support within the scope of its role.

2.3. The actual execution of the Client Order, the availability of a particular crypto-asset, the exchange rate, liquidity, network support, settlement timing, and delivery mechanics may depend on the relevant Third-Party Venue, payment infrastructure, and blockchain network.

3. Order Submission and Confirmation

3.1. A User may submit a Client Order through the interface, order form, partner integration, or other method made available by Value Bridge.

3.2. Before submitting or confirming a Client Order, the User must carefully review the crypto-asset, fiat amount, crypto-asset amount, price or price method, total amount payable or receivable, fees and costs included in the final price, payment method, network, wallet address, limits, settlement route, third-party conditions, and any other transaction details displayed or communicated by Value Bridge.

3.3. A Client Order becomes final when the User confirms the material details displayed before submission, including the crypto-asset, amount, price or price method, applicable fees and costs, selected network, destination wallet address or other relevant settlement information, and applicable execution conditions.

3.4. After confirmation, the Client Order may no longer be capable of cancellation or reversal, especially where it has been transmitted to a Third-Party Venue, processed by a payment provider, or settled on a blockchain network.

4. Transmission of Orders

4.1. Value Bridge may transmit a Client Order and relevant information to one or more Third-Party Venues selected by Value Bridge in accordance with its operational, regulatory, compliance, technical, risk, and commercial arrangements.

4.2. Information transmitted may include order details, client identifiers, payment details, wallet address information, compliance status, Travel Rule information where applicable, and other information necessary for the execution, processing, settlement, monitoring, or support of the Client Order.

4.3. Value Bridge may use automated or manual order processing steps depending on the service flow, client type, payment method, risk rating, order size, Third-Party Venue requirements, and applicable controls.

5. Rejection, Suspension, Cancellation or Delay

5.1. Value Bridge may reject, suspend, cancel, delay, or refuse to transmit a Client Order where required or considered appropriate for legal, regulatory, compliance, sanctions, AML/CTF, fraud prevention, tax, technical, liquidity, operational, commercial, or risk management reasons.

5.2. Value Bridge may request additional information before transmitting or continuing to process a Client Order.

5.3. Value Bridge may request a Third-Party Venue to suspend, cancel, delay, return, or restrict processing where appropriate or required.

5.4. Value Bridge does not guarantee that any Client Order will be accepted, transmitted, executed, settled, delivered, completed, or completed at a particular price, time, or rate.

6. Client Instructions

6.1. Where Value Bridge accepts a specific client instruction, Value Bridge will act in accordance with that instruction to the extent possible within the Service flow and subject to Applicable Law, technical availability, and Third-Party Venue requirements.

6.2. A specific client instruction may affect the manner in which the Client Order is transmitted, processed, priced, or settled and may limit the ability of Value Bridge to apply ordinary order handling arrangements.

6.3. Value Bridge is not obliged to accept any instruction that is incomplete, unclear, unlawful, technically unsupported, inconsistent with compliance requirements, or inconsistent with Third-Party Venue requirements.

7. Records and Monitoring

7.1. Value Bridge maintains records of Client Orders, order confirmations, transmissions, communications, due diligence, compliance checks, and transaction-related information in accordance with Applicable Law and internal policies.

7.2. Value Bridge may monitor order activity, wallet address information, transaction routes, payment activity, and client behaviour for compliance, fraud prevention, risk management, and service integrity purposes.